

Maine Department of Health and Human Services Integrated Quarterly Crisis Report



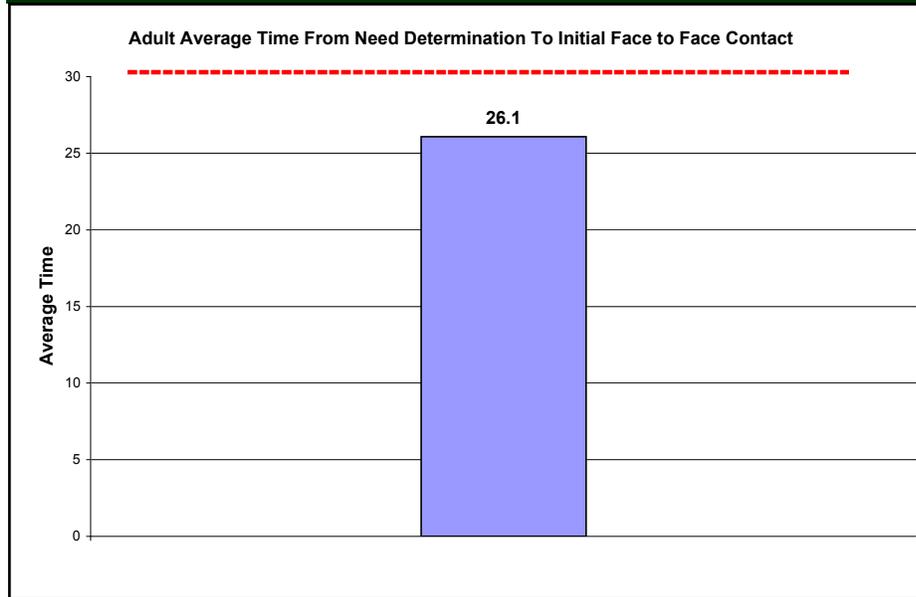
STATEWIDE with GRAPHS

Quarter 2 (October, November, December) SFY 2012

I. Consumer Demographics (Unduplicated Counts - Face to Face)													
Gender	Children	Males	689	Females	645								
	Adults	Males	1920	Females	2048								
Age Range	Children	<5y.o.	5	5-9	145	10-14	488	15-17	546				
	Adults	18-21	454	22-35	1297	36-60	1992	61 & Older	376				
Payment Source	Children	MaineCare	830	Private Ins.	314	Uninsured	52	Medicare	1				
	Adults	MaineCare	2448	Private Ins.	647	Uninsured	703	Medicare	364				
II. Summary of All Crisis Contacts													
a. Total number of telephone contacts.										CHILDREN	ADULT		
b. Total number of all INITIAL face to face contacts.										6876	37986		
c. Number in II.b. who are children/youth with MENTAL RETARDATION/AUTISM/PERVASIVE DEVELOPMENTAL DISORDER										1253	4439		
d. Number of face to face contacts that are ongoing support for crisis resolution/stabilization.										103			
										296	1470		
III. Initial Crisis Contact Information										CHILDREN	ADULT		
a. Total number of INITIAL face to face contacts in which wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used.										148	12%	433	9.8%
b. Number of INITIAL face to face contacts who have a Community Support Worker (CI, CRS, ICM, ACT,TCM).										431	34%	1215	27.4%
c. Number of INITIAL face to face contacts who have a Community Support Worker and whose worker was notified of the crisis.										418	97%	1163	95.7%
d. SUM TOTAL time in minutes for all INITIAL face to face contacts in II.b. from determination of need for face to face contact or when individual was ready and able to be seen to initial face to face contact.												115721	26.1
e. Number of INITIAL face to face contacts in Emergency Department with final disposition made within 8 hours of that contact.												2183	92.8%
f. Number of INITIAL face to face contacts NOT in Emergency Department with final disposition made within 8 hours of that contact.												2036	97.6%
CHILDREN ONLY: Time from determination of need for face to face contact or when individual was ready and able to be seen to initial face to face contact													
Less than 1 hour	696	1 to 2 hours	275	2 to 4 hours	214	More than 4 hours	65						
	56%		22%		17%		5%						
CHILDREN ONLY: Time between completion of initial face-to-face crisis assessment contact and final disposition/resolution of crisis :													
Less than 3 hours	890	3 to 6 hours	268	6 to 8 hours	36	8 to 14 hours	26	More than 14 hours	22				
	71%		21%		3%		2%		2%				
IV. Site of Initial Face to Face Contacts										CHILDREN	ADULT		
Number of face to face contacts seen in :													
a. Primary Residence (Home)										229	18%	379	8.5%
b. Family/Relative/Other Residence										19	2%	28	0.6%
c. Other Community Setting (Work, School, Police Dept., Public Place)										139	11%	135	3.0%
d. SNF, Nursing Home, Boarding Home										0	0%	33	0.7%
e. Residential Program (Congregate Community Residence, Apartment Program)										9	1%	43	1.0%
f. Homeless Shelter										3	0%	40	0.9%
g. Provider Office										16	1%	129	2.9%
h. Crisis Office										206	16%	928	20.9%
i. Emergency Department										613	49%	2353	53.0%
j. Other Hospital Location										17	1%	211	4.8%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)										2	0%	160	3.6%
NOTE: Sum of Crisis Resolutions must equal II.b.= Total no. of all INITIAL face-to-face contacts						Sec. IV Total				1253	100%	4439	100%
V. Initial Crisis Resolution (Mutually Exclusive & Exhaustive)										CHILDREN	ADULT		
Number of face to face contacts that resulted in:													
a. Crisis stabilization with no referral for mental health/substance abuse follow-up										38	3%	270	6.1%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow-up										261	21%	834	18.8%
c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow-up										464	37%	1584	35.7%
d. Admission to Crisis Stabilization Unit										204	16%	565	12.7%
e. Inpatient Hospitalization-Medical										6	0%	87	2.0%
f. Voluntary Psychiatric Hospitalization										273	22%	859	19.4%
g. Involuntary Psychiatric Hospitalization										6	0%	160	3.6%
h. Admission to Detox Unit										1	0%	80	1.8%
NOTE: Sum of Crisis Resolutions must equal II.b.= Total no. of all INITIAL face-to-face contacts						Sec. V Total				1253	100%	4439	100%

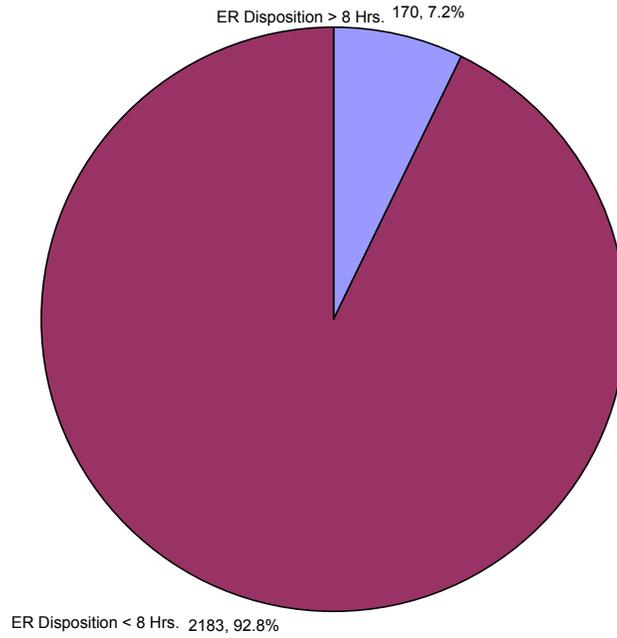
ADULTS ONLY

Adult AMHI CONSENT DECREE FEEDBACK REPORT		
No.	Result	STANDARD
IV.35	23.0%	No more than 20-25% of face to face contacts result in Psychiatric Hospitalization.
IV.36	26.1 Average Minutes	90% of Crisis Phone Calls Requiring Face to Face Assessments are responded to within an average of 30 minutes from the end of the phone call.
IV.37	95.0%	90% of all Face to Face Assessments Result in Resolution for the Consumer Within 8 Hours of Initiation of the Face to Face Assessment.
IV.38	95.7%	90% of all Face to Face Contacts in which the client has a Community Support Worker, the Worker is notified of the crisis.

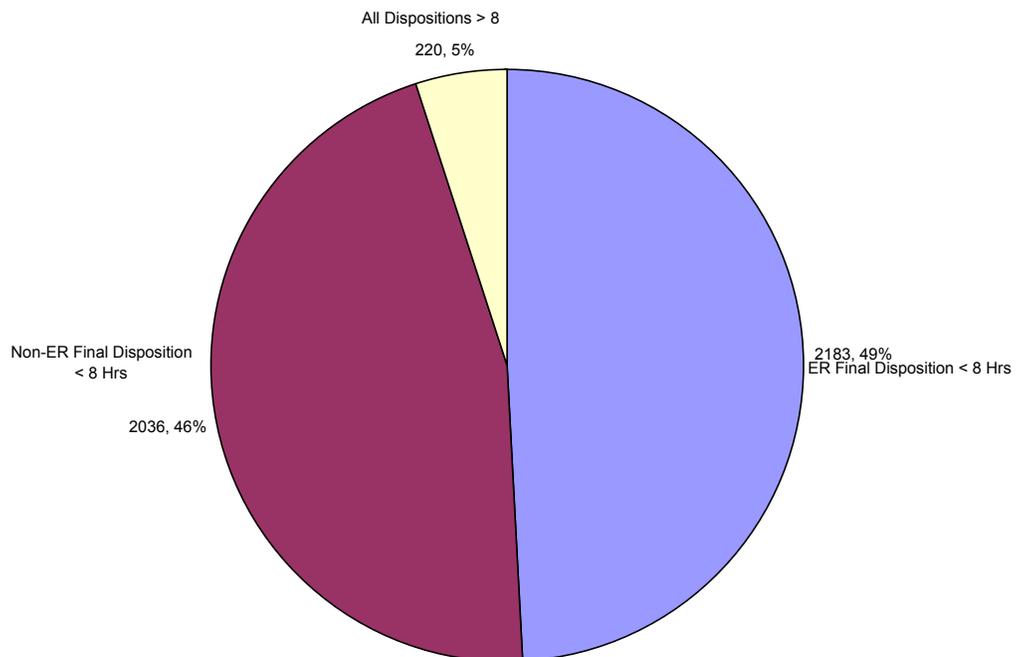


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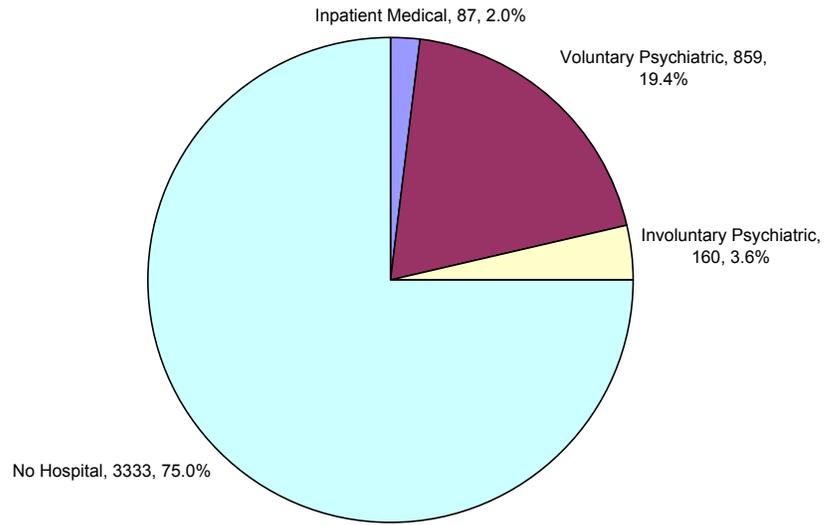
Adult Emergency Room Disposition Within 8 Hours By Site



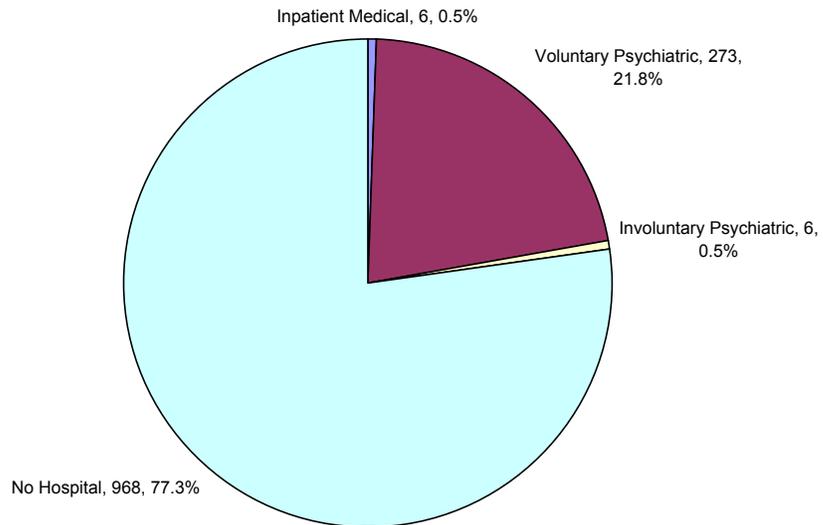
Adult Dispositions Within 8 Hours By Site



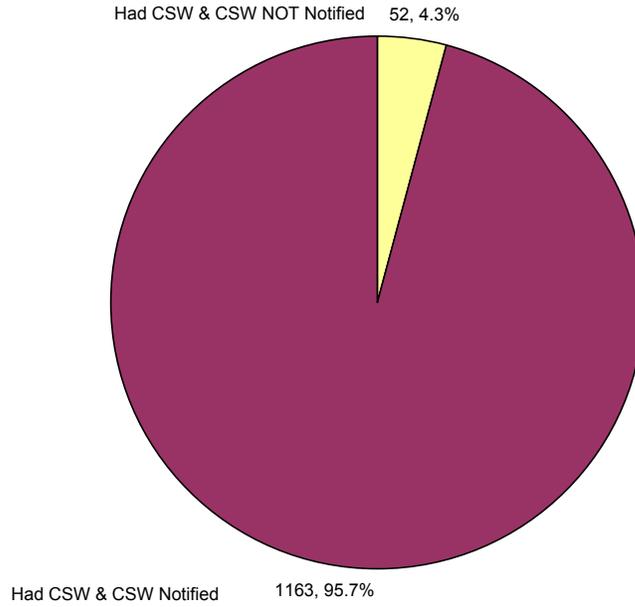
Adult Initial Contacts Hospitalized



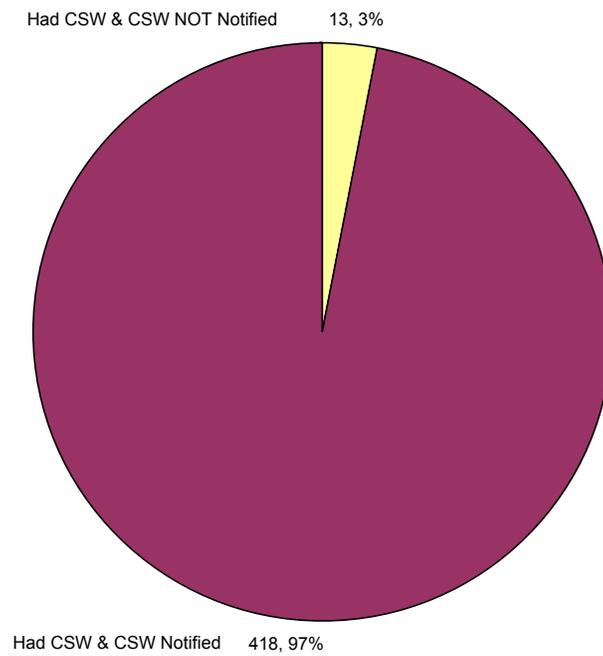
Children Initial Contacts Hospitalized



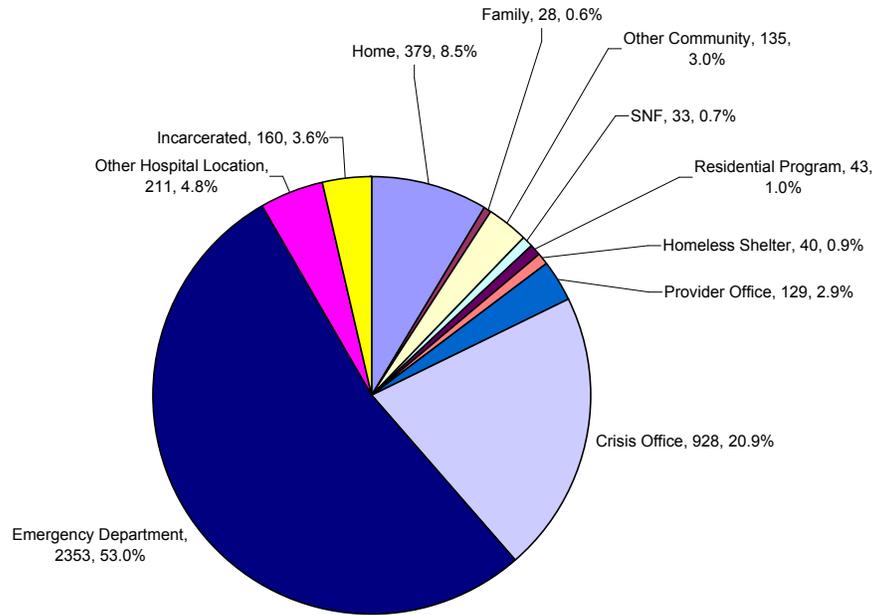
Adult Initial Face to Face Contacts in Which the Client has a CI Worker & The Worker is Notified of the Crisis



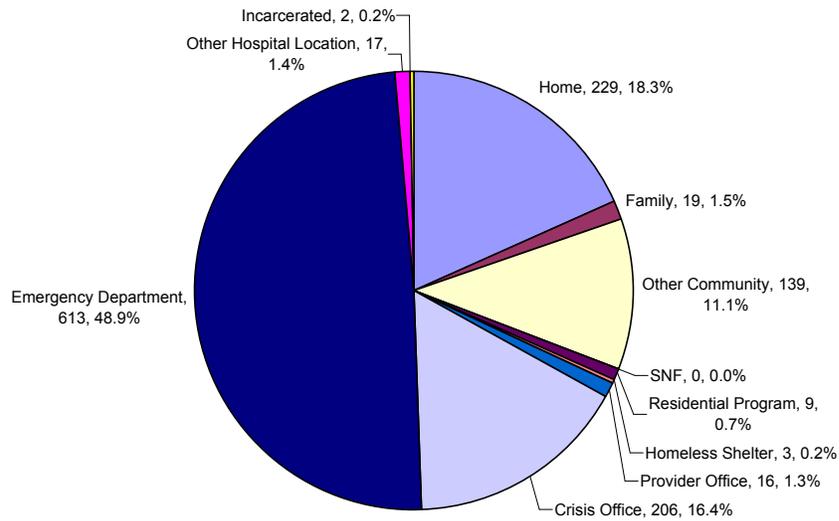
Children Initial Face to Face Contacts in Which the Client has a CI Worker & The Worker is Notified of the Crisis



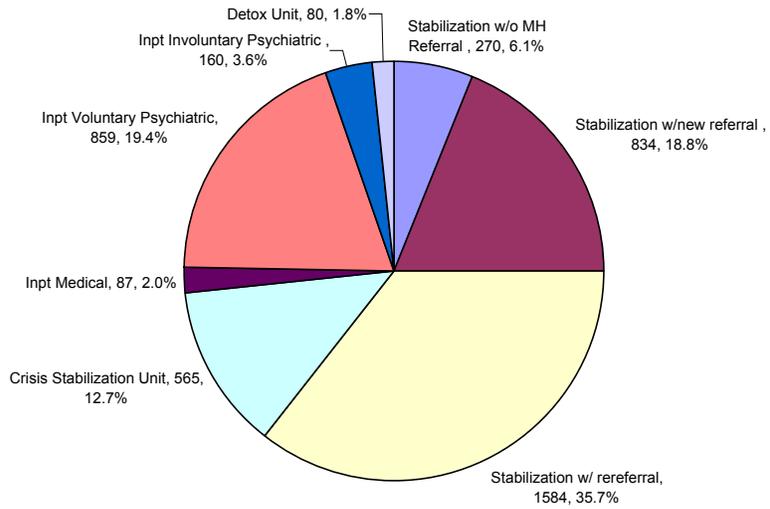
Adult Site of Initial Face To Face Contact



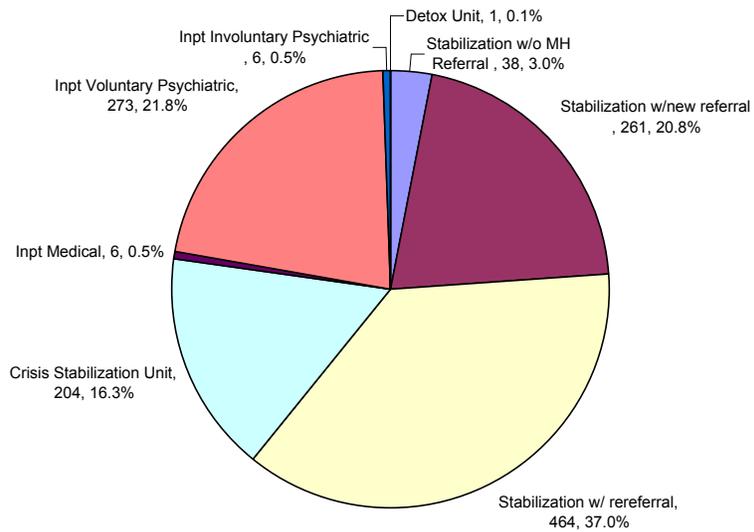
Children Site of Initial Face To Face Contact



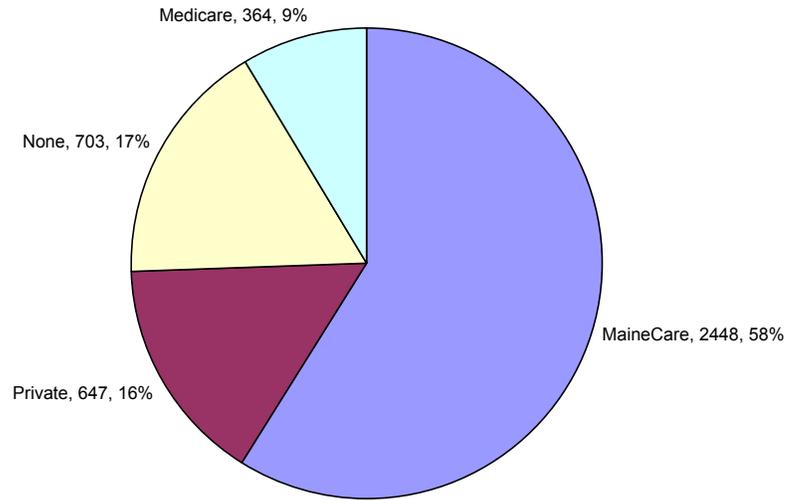
Adult Initial Crisis Resolution



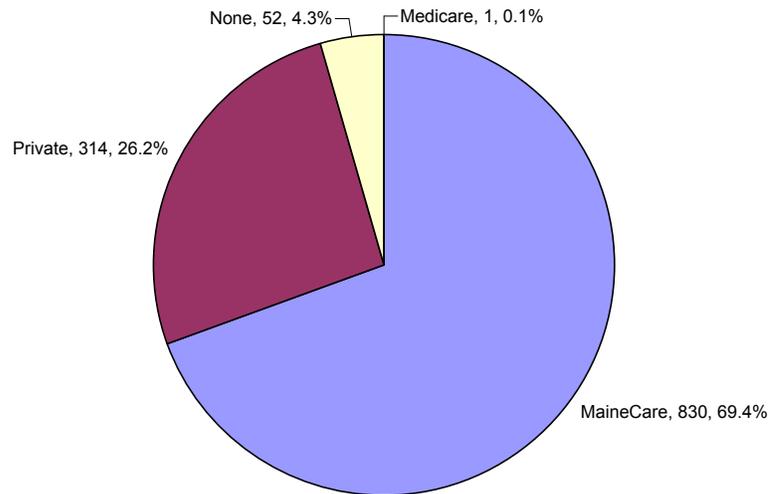
Children Initial Crisis Resolution



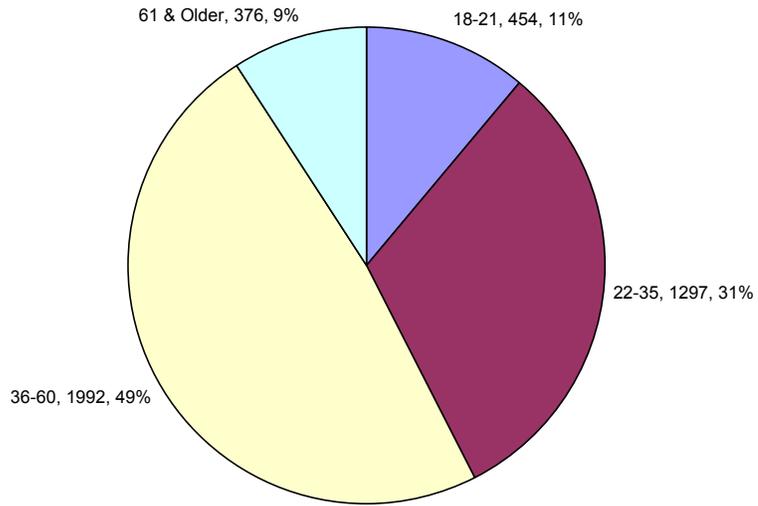
Percentage of Adults Served By Payment Source



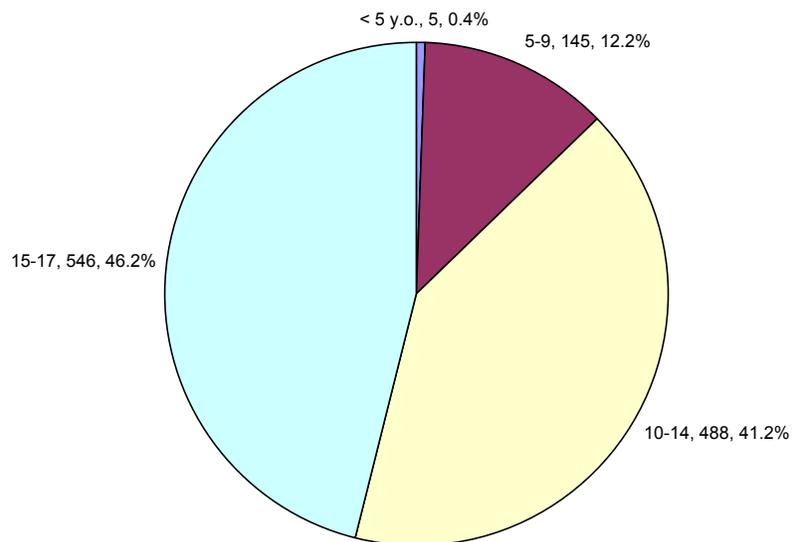
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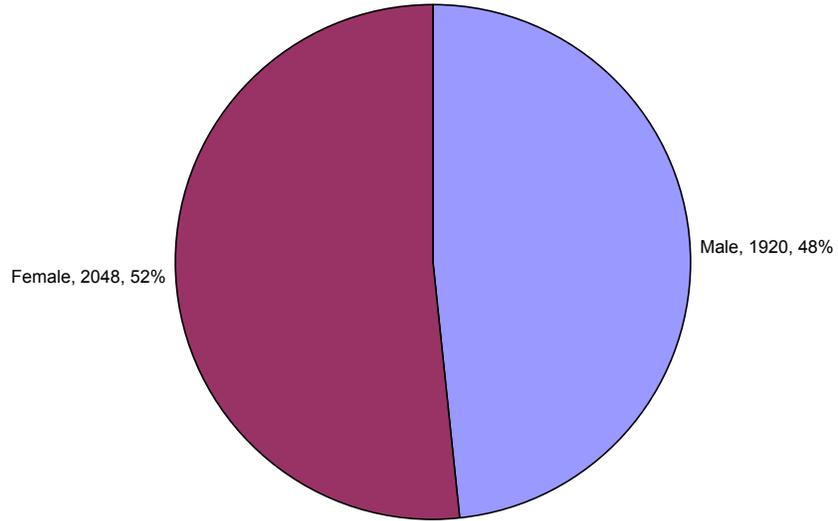
Percentage of Adults Served By Age Cohort



Percentage of Children Served By Age Cohort



Percentage of Adults Served By Gender



Percentage of Children Served By Gender

